

附錄 C — 過往預防水浸之操作及維修工作

Appendix C – Operation and Maintenance Works Carried Out in the Past Years on Flood Prevention

2011 至 12 年的服務表現目標如下：

2011-12 performance targets and achievements:

服務 / 申請 Service/Application	目標 Targets	個案數目 No. of cases	表現 Performance
清理淤塞水渠 Clearance of Blocked Drains	下午一時前接獲的雨水渠淤塞投訴，於同日作出回應 Respond within the same day for complaints on blocked drains received before 1 pm	5,684	99.77 (5671)
	下午一時之後接獲的雨水渠淤塞投訴，於翌日中午前作出回應 Respond before noon the next day for complaints on blocked drains received after 1 pm	5,510	99.91% (5505)
為私人住宅接駁雨水渠 Drainage Connection for Private Development	在接獲雨水渠接駁申請之後 9 個工作日內發出繳款通知書 Issue demand notes for drainage connections within nine working days upon receipt of applications	94	100%

	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12
渠務署管理的雨水渠長度 (公里) Length of SWD under management (km)	2,553	2,505	2,626	2599	2639	2,652
每年開支 (百萬元) Annual expenditure (\$ million)	102	96.7	120	126.06	136.39	125.42
除的淤泥 (立方米) Volume of silt removed (cu. m.)	46,044	80,758	14,800	31,312	51,057	22,005
水浸投訴 (數目) Flooding complaints (No.)	185	41	1167	24	64	56
雨水渠淤塞投訴 (數目) SWD complaints (No.)	14,912	13,679	12,444	13,010	11,185	9,026
水浸黑點 (清除數目) Flooding black spots deleted (No.)	5	3	11	1	2	1